

Home of Castors & Wheels

PO Box 1491
Northcliff
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IAN BROWN ENGINEERING CC
Tel: 0117081929
sales@rybro.com

6 Wakis Avenue
Strijdom Park
2169

VAT: 4220240297

CK: 2007/117950/23

PRIVACY POLICY

This privacy policy is designed to inform users of our website as well as users of our services of the fact that certain information will be processed by us. Our processing of your information is done in accordance with the Protection of Personal Information Act 4 of 2013 and is in line with the eight conditions for the lawful processing of your information.

It is the duty of users of our website to ensure that they are aware of this privacy policy and its contents and that they agree therewith.

INFORMATION THAT WE COLLECT

We may collect different forms of information about you, depending on the purpose of the collection of that information. Such information will sometimes be able to identify you, while other information will not. The following information might be collected from you:

1. Information provided by you. This information will be your personal details such as your name, phone number, address, email address and other details. This information will be expressly provided by you, whether by filling out a form or submitting an order.
2. Information from other sources. This information will be provided by other sources, such as other businesses, contractors or other third parties. This might include upgraded details regarding delivery or addresses and purchase history.
3. Information from this website. This information will be provided to us in the form of "cookies" which you would have accepted upon accessing the website. This information may contain information that could be used to identify you as well as information that may not be able to be used to identify you. The type of information collected would be your IP address, browser type and language, access times, contents of undeleted cookies previously accepted from us and referring website addresses. Your browser may automatically accept these, but you are able to disable these. If disabled, some or all of the functions of our website may not function correctly or be accessible to you.
4. Information collected by third parties. We may allow third parties to display advertisements on our website. These companies may use tracking technology, such as cookies, to collect information about users who view or interact with their advertisements. We do not provide these parties with your information, but they may use information that they collect to use targeted advertising strategies.

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USE OF YOUR INFORMATION

The use of your information is purely for the purpose for which it was collected. For instance, where we collect information using cookies on our website, this information is used purely to personalize and improve your experience on our website. This information will not be used for any other purposes. If you apply for a credit facility with us, the information submitted for that purpose will be used only for that purpose, for instance to perform credit checks or other verification steps to ensure that you qualify to be granted credit. Once the purpose has been accomplished, the information will be deleted/destroyed.

You are also entitled to request that we amend/delete/destroy your information. In this case, however, you may not be able to use the service/facility after such deletion/destruction.

Certain information is also supplied to other parties for the purposes that the information is supplied, such as your credit card information. If we process this information, it is subject to the same terms of this policy and will be subject to what is contained herein and in the Protection of Personal Information Act. If a third-party service provider, such as a payment administrative service, collects your information, it is imperative that you ensure that their privacy terms and conditions are suitable and acceptable to you. We make no guarantees or warranties regarding the policies and practices of such third-party service providers, though we will always endeavour to use service providers who are POPIA compliant.

The protection of your personal information is important to us. The information that you provide to us will be subject to safeguards that we have in place to prevent its integrity being compromised. We can never guarantee that such compromises cannot and will not take place. In that event, we will inform you of any compromises.

By using our website or purchasing goods or services from us, you consent to providing us with information necessary for those purposes. You also consent to our sharing of this information with other parties if this is required for the purposes for which you supplied the information to us.

You do have the right to object or refuse to provide consent to the processing of your personal information.

If you object or refuse to consent to providing us with information, you may not be able to access our website or make use of our services wholly or in part.

In the event of any queries regarding your personal information, please contact our information officer using the following details:

NAME: BRICE BROWN

EMAIL: SALES@RYBRO.COM

Members: IMR Brown | BGR Brown | JLR Brown